

TRANSFORMING THAI BUREAUCRACY: FROM THE PAST TO THE DIGITAL AGE

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ABSTRACT

The overall goal of this work was to explore the status of theoretical knowledge concerning the theory of bureaucracy in Thailand as well as synthesize the framework for understanding Thai bureaucracy in various eras, from the past to the present. Documentary research method is used as a tool of this work. The study indicated that the paradigm shift in bureaucratic theory corresponds to current situations. The changing of environment and society resulting in new technologies that may change the form of bureaucracy in each era. As a result of this change, the paradigm of Thai bureaucracy can be divided into three main paradigms: traditional Thai bureaucracy, transferential Thai bureaucracy and digital Thai bureaucracy.

Keywords: Thai bureaucracy, bureaucracy, transformation, paradigm